Exhibit 15 – Accela Hosting Attachment SaaS Solution Overview

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gcom
EXPERIENCE.INNOVATION.

Accela Software-as-a-Service

Improve services, eliminate costs

Accela's cloud solutions help agencies deliver innovative services by eliminating costs associated with hardware, software infrastructure, upgrades, maintenance and security.

Benefits

> Meets the most rigorous security industry standards, including NIST 800–53 and FISMA

> Reduce dependency on-hard-to-find talent; direct talent toward innovation

> Eliminate the costs and time of maintaining and upgrading hardware, software and IT resources

> 99.9% uptime availability

Infrastructure

> Load-balanced web services to handle the needs of all users

> N+1 climate control systems

> Battery power backup with UPS

> Dry pipe sprinkler system with clean agent fire extinguishers

> Synchronized remote disaster recovery facilities

> Multiple environments to support release, unit and system testing

Get up and running quickly and efficiently

Software-as-a-Service (SaaS) means we manage all the infrastructure needed to run the Accela application software. The result is a much faster Time to Value for users and increased ROI for departments as all the work needed to set up server and storage hardware, and the supporting software, is already done - all you need to think about is configuring our software, and quickly getting your application to the people who need it.

Maximum uptime with redundant systems

We manage our apps and infrastructures within the industry-leading Microsoft Azure hosting environment. Azure boosts system uptime with safeguards such as redundant power sources, multiple levels of system redundancy, advanced fire suppression and physical security, and mirroring across geographically dispersed locations to protect against natural disasters or statewide outages. The safeguards ensure your Accela applications are always available to serve your community.

Smooth performance scaling

When you're delivering quality services to a growing constituency, the ability to manage performance, and to quickly and easily scale applications without disruption, is critical. Our real-time performance monitoring keeps an eye on your systems to ensure fast response times. When needed, our systems also have the ability to re-route traffic instantly and automatically. We leverage a dynamic cloud infrastructure, which automates the scaling of system resources, including servers and storage based on user load and data throughput. This is unobtrusive and seamless to users, and ensures a great user experience.

Always on the latest version

New features, security enhancements, reliability and quality improvements are needed to maximize performance and ensure supportability. However, the costs to upgrade, along with the business disruption, and increasing the pace of upgrades, mean many organizations struggle to stay on current versions.

With Accela's cloud offering, all technology refreshes are covered automatically so you never have to worry about, budget or pay for another upgrade again.

System integrations

We understand you may have integrated applications. For that reason, we created a robust set of APIs and single sign-on functionality to help you build and support integrations with internal and external systems. The flexibility of integrated applications working together on-premises and in the cloud can help your organization maximize the value of Accela's Civic solutions.

> "Accela software in the cloud helps me because I no longer have to be concerned with applying updates and patches to applications and infrastructure. It also reduces my dependence on our internal IT agency, which is a very busy organization."

Tim Gajda, State Division Administrator
State of Michigan

Security

> 24/7/365 onsite security

> Multi-factor access screening

> Ongoing vulnerability scans with third-party software

> Adheres to data encryption standards

> Redundant middle-tier application servers

> All systems record and capture both failed and successful login attempts

> Annual, thorough penetration testing

Service

> Veteran and dedicated cloud staff with multiple industry certifications

> System administration and support duties for the application and system database

> Advance notice of planned maintenance, performed during off-business hours

> Real-time performance monitoring

About Accela

> Accela provides market-leading SaaS solutions that empower governments worldwide to build thriving communities, grow businesses and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies accelerate efficiency and transparency today, while ensuring they are prepared for any emerging or complex challenge in the future.

Learn More

> Visit www.accela.com or call us at (888) 722-2352